

Notice of Confidentiality for Victims of Domestic Violence

New York Insurance Law § 2612 governs confidentiality for domestic violence victims and endangered individuals and prohibits health insurers from discriminating against victims of domestic violence.

Except with the express consent of the person making the request, a health insurer may not disclose to the policyholder or another insured under the policy: (i) the address, telephone number, or any other personally identifying information of the person who made the request or child for whose benefit a request was made; (ii) the nature of the health care services provided; (iii) the name, address or phone number of the provider of covered services; (iv) or any other information from which there is a reasonable basis to believe the foregoing information could be obtained.

The law also states that if any person covered by a group insurance policy delivers to the insurer that issued the policy, a valid order of protection against another person covered by the group policy, then the insurer is prohibited for the duration of the order from disclosing to the person against whom the order of protection was issued, or other person, the address and telephone number of the insured, or any person or entity providing covered services to the insured.

Making a Request. To make a request for confidentiality under this law, or to request use of an alternate address, telephone number or other means of contact, please send the court order of protection or a statement that the disclosure of information could endanger the person seeking confidentiality, along with the completed [request form](#) to:

privacyoffice@eyemed.com, or to the mailing address below:

Privacy Office
EyeMed Vision Care LLC
4000 Luxottica Place
Mason, OH 45040

Revoking a Request. A request may be revoked by sending your request, along with your Member ID, to either of the addresses above.

Additional Information. For additional information, you may contact the New York State Domestic and Sexual Violence Hotline:

- **1-800-942-6906**
- Español: **1-800-942-6908**
- In New York City: **1-800-621-HOPE** (4673) or dial 311
- TTY (deaf, hard of hearing or speech-impaired): **1-866-604-5350**
- New York State Office for the Prevention of Domestic Violence website

EyeMed recommends that participating providers post this Notice in their office.